BISSELL®

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STEAMmop™ MAX

USER'S GUIDE
21H6 SERIES

2 Thank You
2 Safety instructions
3 Product view
4 Assembly
6-8 Operations
9 Maintenance and care
10 Troubleshooting
10 Replacement parts
10 Accessories
11 Warranty
12 Product registration
12 Consumer services

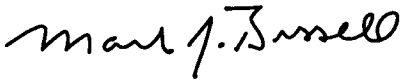
Thanks for buying a BISSELL Steam Mop Max

We're glad you purchased a BISSELL Steam Mop Max. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your Steam Mop Max is well made, and we back it with a limited two year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Steam Mop Max.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM MOP MAX™.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not direct steam at people, animals, or at electrical outlets.
- Do not expose to rain.
- Store indoors.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave steam cleaner unattended.
- Do not leave the steam cleaner connected to an electrical outlet when not in use.
- Do not service steam cleaner when it is plugged in.
- Do not use with damaged cord or plug.
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water, return it to a service center.
- Do not handle steam cleaner with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- Do not unplug by pulling on cord.
- Do not use appliance in an enclosed space filled with vapor given off by oil-base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow to be used as a toy.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not immerse.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.
- Unplug by grasping the plug, not the cord.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS

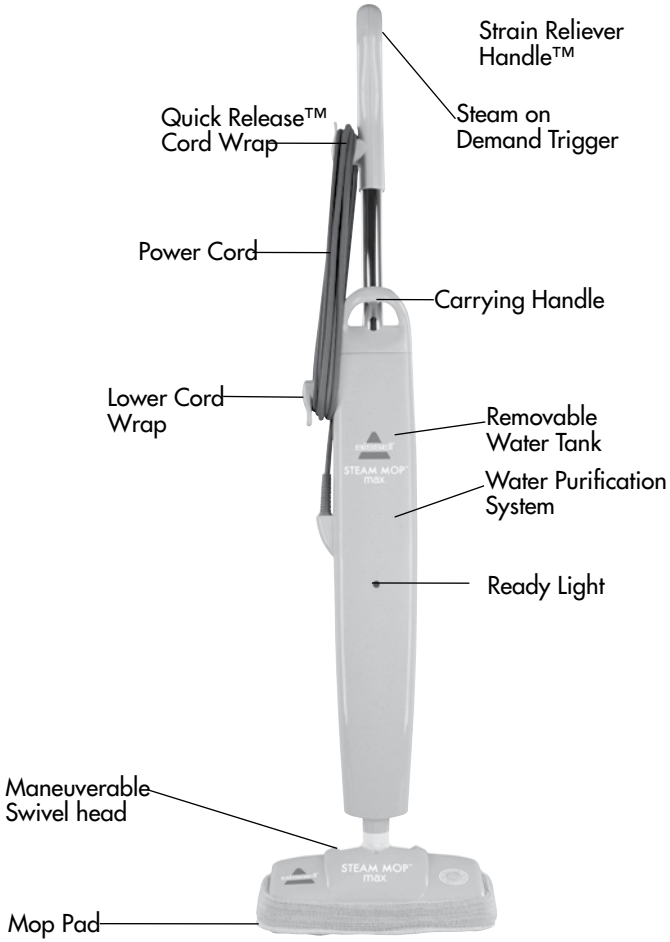
Commercial use of this unit void the manufacturer's warranty

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electrical shock, this appliance has apolarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view



Optional Accessories:

Deluxe Mop Pads - 2 pack

Water Purification System

Steam Mop Scented Water- Eucalyptus Mint

Assembly

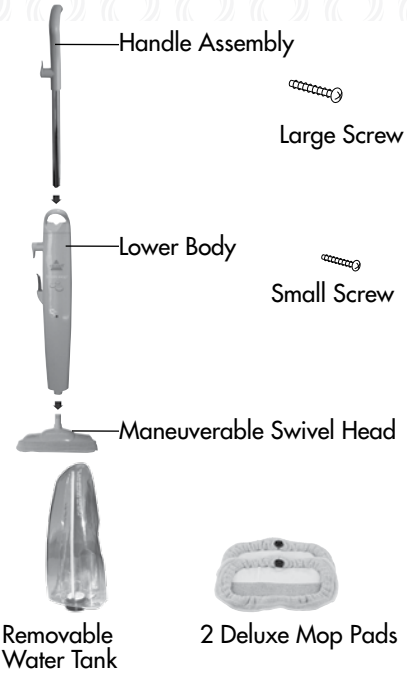
Your Steam Mop Max assembles quickly and easily. The only thing you will need for assembly is a Phillips head screwdriver.

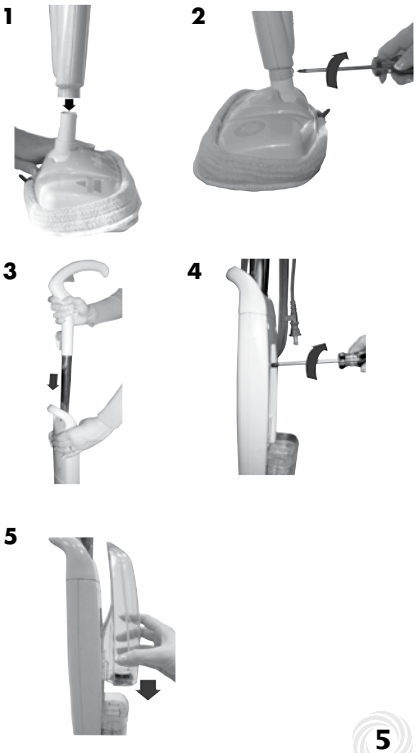
Your Steam Mop Max is packaged with the following items:

Handle Assembly
Lower Body with Water Purification System Maneuverable Swivel Head
Removable Water Tank
1 large Phillips Head Screw taped to the handle
1 small Phillips Head Screw taped to the handle
2 Deluxe Mop Pads

1. Attach lower body to maneuverable swivel head.
2. Secure maneuverable swivel head with small Phillips head screw. Tighten until secure.
3. Slide handle assembly down into lower body until it will go no further.
4. Secure the handle by placing the large Phillips head screw through the screw opening in the lower body and into the rear of the handle assembly. Tighten with screwdriver until secure.
5. Slide water tank onto lower body by lining up vertical glides and gently sliding tank into place.

Steam Mop Max assembly is now complete.





Operations

Special Features

Removable water tank

The water tank is located on the back of the Steam Mop Max. It can be refilled with water any time during use. Distilled or demineralized water is recommended in place of tap water.
Do not use chemicals with your Steam Mop Max.

Water purification system

This filter removes minerals and other impurities from tap water, preventing water deposits from damaging your Steam Mop Max. It should be replaced when the bright green grains turn blue. To maximize performance of the filter, distilled water should be used.

Ready light

The ready light will glow when water has been converted to steam and the Steam Mop Max is ready to use.

Steam on demand trigger

Press to release steam.

Maneuverable swivel head

Allows you to pick up dust and small debris while steam cleaning your floor. The maneuverable swivel head gets into tight spaces and under cabinets.

Deluxe mop pads

Reusable microfiber mop pad is machine washable and safe for all hard floor surfaces.

Tip:

To prevent damage to the machine, do not attempt to use your Steam Mop Max without water in the tank.

Getting ready

The mop pad may have already come attached to the swivel head. follow steps 1A and 1B below.

1. Attach mop pad.

A. Set swivel head in mop pad, making sure toggle is located on the back.

B. Tighten mop pad by pulling on elastic cord while pressing on toggle

2. Fill the water tank.

A. Remove the tank by lifting straight up and away from the unit.

1A.

1B.

2A.

Getting ready continued

B. Unscrew the cap at the bottom of the water tank and remove the insert assembly.

C. Fill the water tank with water. For best results, water should be at room temperature.

D. Replace the insert assembly and cap, tighten until snug.

E. Replace the water tank by lining up the vertical guides and gently sliding it back into place.

3. Twist the quick release cord wrap clockwise to unwrap the power cord completely, and plug it into a 120-volt outlet as described on the Important Safety Instructions page.

4. The ready light will illuminate when the Steam Mop Max is ready for use.

2B.

2E.

Before you clean

Thoroughly sweep or vacuum floor prior to cleaning with the Steam Mop Max.

Cleaning hard floors

Your Steam Mop Max is designed to clean hard flooring such as ceramic tile, vinyl, marble, stone and sealed hard wood floors. Use of your Steam Mop Max on waxed or some unwaxed floors may result in a diminished glossiness. The Steam Mop Max is not for best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer.

1. When the ready light illuminates, begin cleaning by slowly passing over the surface while pressing the steam on demand trigger to emit steam as needed.

2. To sanitize an area of your floor, (attack invisible germs and bacteria) put the center of the Steam Mop Max over the spot for a minimum of 15 seconds using continuous steam, but no longer than 20 seconds. For larger areas, overlap swivel head placement.

⚠WARNING:
Never put descaling aromatic, alcoholic, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

Tip:
Upon first use of the Steam Mop Max or first use of a new filter, the pump may make a "KNOCKING" sound while filter fills with water. This is normal and will last between 30 seconds to a minute. Continue to depress the trigger until the "KNOCKING" subsides and the unit begins emitting steam.

Cleaning hard floors continued

3. When the Steam Mop Max stops emitting steam, turn the unit off and unplug it. Simply remove the water tank, refill, plug back in, and continue cleaning.

Carpet refresher attachment

This accessory is recommended for the refreshing of carpets. Once the steam mop is cradled in the carpet refresher attachment, it will easily glide over the carpet.

NOTE: Always be sure a mop pad is in place before placing in carpet refresher attachment. Only white mop pads should be used with the carpet attachment. Do not use carpet attachment on spots or stains, or glide it over the same spot for longer than 20 seconds.

1. Attach the mop pad to the swivel mop head. As directed in step 1 on page 6.

2. Place the swivel mop head, with mop pad attached, in the carpet refresher attachment.
Note: that the Steam Mop rests in the carpet refresher attachment and may not stay attached to the swivel mop head. It is meant to glide over the carpet.

3. Fill the water tank with water. Begin refreshing your carpet or rug by pushing the Steam Mop in a forward and backward motion, releasing steam as you go.

4. When you have finished refreshing your carpet or rug, unplug the steam mop and remove from the carpet or rug.

NOTE: Move the Steam Mop and carpet refresher attachment in a continuous motion until you are finished. This product is not intended to be used as a carpet cleaner, only a carpet refresher or deodorizer. Never attempt to use the Steam Mop on carpet without the carpet refresher attachment in place. DO NOT leave the mop in a stationary position.

⚠CAUTION:
Never put descaling aromatic, alcoholic, or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

2

3

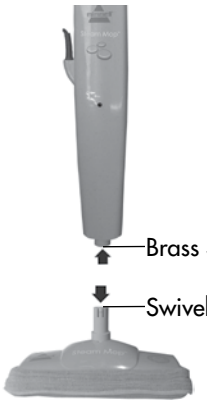
Maintenance and care

When you're done

1. Unplug power cord from outlet.
2. Carefully remove mop pad from swivel head, as mop pad and lower assembly will be hot.
3. Any water remaining in the water tank should be emptied prior to machine storage.
4. Mop pad can be machine washed in warm water with mild detergant. For best results, air dry. **Do not use fabric softeners.**
5. Wrap power cord around quick release cord wrap on side of Steam Mop Max.
6. Wipe all surfaces of Steam Mop Max with a soft cloth. Store upright in a protected, dry area.

   NOTE: If steam output is reduced, the nozzle may be blocked. To remedy, unplug unit, remove swivel head from lower body and pour vinegar through center tube of swivel head "neck". Clear nozzle by inserting a paper clip into the brass spray tip located in bottom of lower body.

⚠CAUTION:
Upright storage of the Steam Mop Max with a wet mop pad may result in the formation of white marks on your floor. To remove the white marks, clean area with vinegar.



Replacing the water purification system

If you fill your Steam Mop Max cleaner with normal tap water, it is essential to check the water purification system and replace it when it is no longer effective. Change the filter when the bright green grains turn blue. If the filter is not changed at the appropriate time, calcium deposits will accumulate on the heating element, causing damage or reduced performance.

Using distilled or demineralized water will maximize the performance of your filter.

To order a replacement water purification system refer to the replacement parts section on page 11.

Tip:
Using distilled or demineralized water will maximize the performance of your filter.

Tip:
Be sure to use only a BISSELL water filter in your Steam Mop Max.

Troubleshooting

Reduced steam or no steam

Possible causes	Remedies
1. Water tank is empty	**1.** Fill water tank
2. Depleted water filter	**2.** Replace filter
3. Blocked steam nozzle	**3.** Refer to **NOTE** on bottom of page 9.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL Steam Mop Max

Item	Part No.	Part Name
1	32522	Water filter
2	203-2167	Handle assembly with screw
3	203-2159	Water tank with cap and insert
4	203-2046	Cap and Insert Assembly
5	203-2168	Storage hook with screws

Additional accessories

Item	Part No.	Part Name
1	3252-A	Carpet Refresher Attachment with Pad
2	3252-1	Eucalyptus Mint natural aroma
3	3255-H	Deluxe Mop Pads - 2pack
3	59V4	Steam Mop scented water Eucalyptus Mint 32 FL oz

Warranty - BISSELL Steam Mop Max

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for Two years any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, or mop pads. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the "Customer Support" tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.

Don't forget to register your product!

Registering is quick, easy and allows us to serve you better over the lifetime of your product. You'll receive:

BISSELL Reward Points
Automatically earn points for discounts and free shipping on future purchases.

Efficient Service
Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Alerts
We'll contact you with any important product alerts.

Special Promotions
Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!

BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET
Saturday 9 a.m. — 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

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Part Number 120-4353
Rev 3/11
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